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| O/o Chief General Manager(Telecom)  Marketing Cell,  Tamilnadu Telecom Circle  CTS Building 16,Greams road  Chennai-600 006 |  | **BHARAT SANCHAR NIGAM LIMITED**  (A Government of India Enterprise) |

To

PGM CBT / PGM TR SSAs,

GM MA / TTN / VGR / NIL /SLM / NGC SSAs..

**Mktg/CS-CFA/PRBT Corres / 12-13/ 57 dated at Chennai 6 02/08/2013**

**Sub: Settlement of PRBT bills – reg:**

**Ref: This office even no letter dated 26/6/2013**

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Kindly refer to the above cited letter wherein it was requested to send a certificate in the requisite proforma for settling the bills of M/s On Mobile Communications for PRBT services. Now some queries have been raised by SSAs and IT Cell of Circle Office in connection with certifying the bills. The queries and the required clarification /suggestion for such queries from S&M CFA section are given below.

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| **S.No** | **Query raised by IT Cell, Circle Office .** | **Clarification / Suggestion of S&M CFA Circle Office** |
| **1** | For 126 customer, PRBT subscription being charged as Rs.60/- wrongly instead of Rs 30/- due to the presence of dual monthly rental components. | * IT Cell, Circle Office conveyed that the problem is being sorted out by ITPC and correct billing will be done from June 2013 bill onwards. * IT Cell circle office is requested to share the list of 126 numbers with details to concerned SSAs for enabling correct certification. * SSAs are requested to certify the bill for July 2013 as per the corrected figures and for the earlier months, the 126 numbers may be omitted for certification purpose and ensuring that no payment is made to M/s On Mobile till June 2013. |
| **2** | For 2913 customers out of 12725, only PRBT subscription charges of Rs. 30/- is being raised and song charges of Rs. 12/- is not being raised for 384 connections. By dialing 2529 numbers (2913-384), BSNL ad is coming as RBT. | * M/s. On Mobile reported that they have analyzed their database in respect of these 2913 customers and conveyed that out of 2913 customers, for 384 customers PRBT service already available along with the song and for the remaining 2529 customers no song is fed. * M/s On Mobile is requested to send the feed file of 384 customers again to CDR billing for the charging of Rs. 12/- in addition to the subscription charges Rs. 30/- to enable for correct billing of subscribers from July 2013 onwards. * M/s On Mobile is further requested to make OBD dialing for 2529 customers and get their consent to continue the service or to deactivate and convey the same to ITPC/HYB for necessary action. * IT Cell circle office may share the list of 2913 customers to all SSAs and certification is required for 384 numbers only from July 2013. * For the earlier months, all these 2913 customers may be omitted for certification purpose. |
| **3** | For the inactive customer, suddenly Rs.12/- is charged in the invoice as PRBT song selection charges. | * Such customer list may be given to On Mobile for removal * The list of above customers may be sent to all SSAs by IT Circle Office. * SSA may omit these numbers for certifying the bills of earlier months for certification purpose. * At the time of discussion on earlier reconciliation process, it was decided to convey the list of closed numbers and the discontinued PRBT connections to M/s On mobile by IT Cell Circle office on fortnightly basis to make the process smooth in coming months. |

As the payment of PRBT bills to M/s OnMobile is very much delayed, SSAs are requested to furnish certificates in the requisite proforma, **positively by 08-08-2013** as per the clarification given above to enable this Office to process the bills further.

(C. Selvaraj)

Deputy General Manager(S&M CFA)

O/o CGM BSNL Tamilnadu Circle,

Chennai 600 006,Ph 044 2829 7240 Fax 044 2829 0888

Copy to : (i) IT cell Circle Office

(ii) M/s On Mobile Communication for information and necessary action.

Vide /C IT Circle office has raised some issues relating PRBT bill settlement. The issues was discussed with M/s On Mobile and the following decisions made.

1. As mentioned the corrected PRBT subscription charge issued in the bill may be certified for the earlier bills for the 126 numbers. Vendors may be shared as per the agreement.
2. Out of 2913 customer, M/s On Mobile reports that for 384 customers PRBT service is available along with the song. These customers may be charged for RS30/-+Rs.12/-.

369 customer out of 2913 opted for deactivation and M/s On Mobile has forwarede the request for ITPC for deactivation. For the remaining 2275 customer no song was provided to the customer but subscribtion charges are made.For the M/s On Mobile has started OBD dialing to get their willingness to continue or deactivation.

The above discrepancies have to be settled and bills may be certified from the month of June For earlier months all 2913 connections may be ignored in certifiying the bills.

1. For the inactive customers who are billed suddenly Rs.12/-, such customer list may be given to On Mobile for removal. The same has been insisted in the audio meet held on Aug 2012 for the reconciliation process.

For the earlier bills such customer may be ignore in settling the bil.

As a whole, SSA can be instructed to give certificate in the requisite Performa whichever they found to concrete. File p/u for approval above

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SSAs are requested to certify the bills of M/s On Mobile communication taking the facts also into consideration and send to this office. As the payment of bills are very much delayed, SSAs are requested to give certificates in the requisite Performa by taking the above points into consideration posiitively by 8th August 2013 for enabling this Office to process the bills further.